*Programme-specific section of the Students' Charter, incorporating the* 2020-2021 *Teaching and Examination Regulations for the Bachelor's programme.* 

HBO-ICT full-time (study programme code 30020)

of Fontys Hogeschool ICT (Fontys Institute 29)

# teaching locations:

- Eindhoven (foundation year and post-foundation year phase of the full-time Bachelor's programme for all specialisations, with the exception of the specialisation component of the ICT & Education profile)
- Tilburg (foundation year and post-foundation year phase of the full-time Bachelor's programme for all specialisations)

The programme-specific section shall apply to all full-time students of the full-time students of the study programme, both the Dutch-language and the English Stream, who commenced with (or retook) the first semester or second semester from September 2019, and students who commence with (or retake) semester 3 from September 2020 and semester 4 from February 2021.

The addendum to articles 17 paragraph 1 and 2; article 28 paragraph 1 and article 29 paragraph 1 and attachment 2 was adopted by the institute's director on 11 February 2021, after approval of the IPC on 10 February 2021 and after approval of the PC on 26 January 2021.

The study programme's section of the Students' Charter was adopted by the institute's director on 29 May 2020, after obtaining the IPC's consent on 19 May 2020 and the PC consent on 29 May 2020.

The teaching and examination regulations of the study programme expand on the general section of the teaching and examination regulations of Fontys Bachelor's programmes.

This general section for the 2020-2021 academic year was established by the Executive Board on 10 December 2019, following the consent of the students' section of the CPC, which was given on 16 January 2020.

Table of conte		
	and Examination Regulations	
Section 1	General Provisions	
Article 1	Definitions	
Section 2	Admission to a Bachelor's programme	
Article 2	Required prior qualifications	
Article 2a Article 3	Study choice check and study choice advice Requirements regarding foreign diplomas/international students	
Article 3	Professional activity requirements	
Section 3	Intake interview, exemptions, short-track/tailored study programmes	
Article 5	Intake interview.	
Article 6	Exemptions	
Article 7	Short-track/tailored study programmes	
Section 4	Provisions on study career counselling, functional disability, administrative activitie	
	etes scheme, student entrepreneurship	
Article 8	Study career counselling	
Article 9	Special facilities for students with a functional disability	
Article 10	Students with board memberships	9
Article 11	Top-Class Athletes scheme	
Article 11a	Student entrepreneurship	
Section 5	Study programme content10	
Article 12	Study programme profile – specialisations – occupational requirements	
Article 13	Study programme layout	
Article 14	Overview of units of study and credits	
Article 15	Content of minors and other special programmes	
Article 16	Educational activities	
Article 16a	Evaluation of teaching	
Section 6	Tests, assessment and study progress	
Article 17 Article 18	Types of tests Overview of tests	
Article 18 Article 19	Tests and assessment	
Article 19 Article 20	Content of tests, duration of the test, test aids and test timetable	
Article 20 Article 21	Sitting competency examinations	
Article 22	Registration for tests	
Article 23	Proof of identity during tests	
Article 24	Test marking system	
Article 25	Test results	
Article 26	Inability to sit tests	17
Article 27	Request for a review	
Article 28	Resits	
Article 29	Period of validity of results	
Article 30	Final paper - Knowledge bank	
Article 31	Study progress	
Article 32	Advice regarding the continuation of studies	19
Article 33	Additional provisions concerning binding negative advice regarding the continuation of	
studies	20 Or a hypertian	•
Section 7	Graduation	
Article 34 Article 35	Examinations – certificates – diploma supplement Statement on departure	
Article 36	Transfer	
Section 8	Irregularities and fraud	
Article 37	Irregularities and fraud	
Section 9	Examination Board, appeals	
Article 38	Examination Board	
Article 39	Appeals	
Section 10	Retention and hardship clause	
Article 40	Retention of documents	
Article 41	Hardship clause	
Section 11	Final provisions and implementation23	
Article 42	Entry into force, amendments, publication and official title	23
Article 43	Transitional provisions	
Article 44	Unforeseen cases	
	xit qualifications of the specialisations24	
	dvancement standards2	5
IER 2020-2021	HBO-ICT full-time – three teaching methods	

Appendix 3 Criteria for Professional Development	28
B - Study programme setup and support facilities	1
C - Internal complaints procedure	1

# A – Teaching and Examination Regulations. Section 1 General Provisions

Article 1 Definitions	
Main subject	A specific definition of the post-first year programme.
Academic year	The period from 1 September up to and including 31 August of the following year.
Advice regarding the continuation of studies	Advice given to students at the end of the first year of the foundation phase of a Bachelor's programme regarding the continuation of their studies either with the programme or elsewhere. This advice may entail a binding rejection (binding negative study advice).
Assessment	Generic term for tests aimed at assessing a student's competencies in a professional situation that is as authentic and realistic as possible.
Associate degree	The Associate Degree (AD) is an intermediate qualification awarded in higher professional education between senior secondary vocational education level 4 (MBO 4) and a Bachelor's degree.
Assessor	An examiner that grades the student's progress in acquiring the required competencies.
CAA	Centre for Administrative Activities. The CAA is the internal Fontys partner of the representative and participatory bodies and their discussion partners with respect to optimising how these bodies function.
Certificate	The certificate as referred to in Section 7.11 of the Dutch Higher Education and Research Act ( <i>Wet op het Hoger Onderwijs en Wetenschappelijk Onderwijs</i> , WHW).
CPC	Central Participation Council
Cohort	The group of students who are enrolled for the first time in the foundation year of a study programme on the same reference date to which the prevailing Teaching and Examination Regulations (TER) apply. For students who enrol in a higher year, cohort membership is determined on an individual basis.
Competency	A cluster of related knowledge, skills and attitudes that influences a substantial part of a person's job, is related to the performance of the job, can be measured and tested against accepted standards and can be improved through training and development.
Component test	If an interim examination consists of several tests, each of those tests is referred to as a component test.
Coordinating institute	The coordinating institute is the Fontys Institute which bears final responsibility for the development, implementation, assessment and improvement of a minor programme.
Credit	One credit equals 28 standard study-load hours. Students are awarded credits on passing the interim examination of a unit of study. The international term for credits is ECTS credits (EC's).
Courses	The courses offered to students to help their learning process.
CROHO	Central Register of Higher Education Study Programmes, which is a register of all study programmes. Students that pass the interim examinations of a study programme registered in CROHO are entitled to an official higher professional education certificate with the associated degree (Associate degree, Bachelor or Master).
Deficiency Diploma supplement	Any required prior qualification(s) a student lacks. Document drawn up in accordance with a European format that is added to the certificate and states the nature, level, context, content and status of the study programme.
Dual-study programme	A dual-study programme is organised in such a way that education is alternated with one or more periods of professional practice related to the study programme. The study programme therefore consists of an educational segment and a practical segment, both of which are integral parts of the study programme.

DUO	Short for <i>Dienst Uitvoering Onderwijs</i> , a government agency charged with implementing education legislation and regulations of which the IB Group forms
Diploma with subject combination	a part. Former senior general secondary education ( <i>HAVO</i> ) or pre-university education ( <i>VWO</i> ) diploma based on subject combinations. These diplomas were issued
ECTS	before the HAVO and VWO profiles were introduced (from 1998). European Credit Transfer System. The system that is used to express credits in order to facilitate international comparison. See also: credits.
EVC (RPL) Examination	Erkenning van eerder Verworven Competenties (Recognition of Prior Learning). Assessment administered by the Examination Board to determine whether students have successfully completed the educational components of a study programme or the foundation-year phase. The final examination may also include a supplementary assessment conducted by the Examination Board.
Examination Appeals Board	The Board as referred to in Sections 7.60 up to and including 7.63 of the WHW and Articles 45 and 46 of the Students' Charter. The organisation, duties and powers of the Board are laid down in the Rules of Procedure adopted by the Examination Appeals Board and approved by the Executive Board.
Examination Board Examiner	The board of persons referred to in Section 7.12 of the WHW. Member of staff who is designated by the Examination Board to administer examinations and assess the results thereof or an external expert.
Executive Board	The administrative body of Fontys University of Applied Sciences, as described in the articles of association and the WHW.
Executive institute Exemption	A Fontys institute responsible for the execution of a minor. Full or partial exemption from meeting enrolment and / or admission conditions and / or sitting interim examinations.
Exit qualifications Fontys minor	Qualifications students must have on completing the study programme. A minor open to all Fontys students, so long as they meet any admission criteria for the minor, with a focus on overarching and distinctive themes.
Foundation year Fraud	First phase in a Bachelor's programme. Any act (including plagiarism ) or omission that either partially or fully impairs the correct assessment of a person's knowledge, insight, skills, competencies,
Full-time study programme	professional attitude, powers of reflection, etc. A full-time study programme is a study programme whose structure is such that students are assumed not to participate in any activities other than educational activities
Hardship clause	A provision in a law or regulation that makes it possible to deviate from regulatory provisions in favour of the student or external student.
He / him	He / him is taken here to refer to men, women and individuals who do not identify as either of these options.
IELTS	International English Language Teaching System, a tool used to determine a student's command of the English language.
Institute	The operational unit at Fontys that is, in particular, responsible for organising Fontys's core competencies and that executes the primary processes.
Institute Director Institution	The staff member charged with running a Fontys institut <b>e.</b> The Fontys Universities of Applied Sciences.
Intake assessment	Portfolio assessment conducted at the student's request to validate previous learning experiences prior to enrolment in the study programme. A fee covering the costs is charged for an intake assessment.
Intake interview	Interview conducted at the student's request prior to the start of the study programme if the student believes that he has competencies acquired previously. An intake interview comprises a general assessment from which no rights can be derived by a student.
Interim examination	An examination of the knowledge, understanding, skills and / or competencies of a student required to conclude a unit of study, including an assessment of the results of such an examination (Section 7.10(1) of the WHW). An interim
IPC	examination may consist of one or more parts. Institute Participation Council

TER 2020-2021 HBO-ICT full-time – three teaching methods

Main aubiant	A provision definition of the outrigulum within a programme, which begins
Main subject	A specific definition of the curriculum within a programme, which begins immediately from year 1 or following the foundation year.
Major	That part of the Bachelor's programme with a study load of 210 credits that
	contributes to the competencies associated with the programme and that is
	directly related to the study programme(s)'s registration in the CROHO.
Minor	Programme of optional subjects within a Bachelor's programme with a study
	load of 30 credits that contributes to generic or specific competencies.
Minor regulations	Regulations that describe the content, the educational activities, the testing
	and the completion of a minor. The regulations of all minors offered by Fontys can be found on the <u>Fontys website</u> . The regulations of the minors associated
	with a particular study programme have been included as an appendix of the
	study programme's TER.
Nt2 diploma	Diploma of the Nt2 official state examination in Dutch as a second language, of
	which programme II is considered to be the guideline for admittance to higher
	education.
Occupational	The legal requirements to which the practice of a particular profession is
requirements	subject. A study programme aimed at such an occupation will prepare students
Part-time study	to meet the relevant requirements. <i>(Section 7.6 of the WHW).</i> A part-time study programme is a study programme whose structure is such
programme	that the student is able to participate in supplementary activities, either work-
programme	related or educational, alongside the study programme.
Portfolio	A collection of evidence, digital or otherwise, with which students can
	demonstrate that they master the competencies of a particular study
	programme.
Post-foundation year	Second phase of a Bachelor's programme.
phase Principle	All study programmes offered are based on one of the following principles, per
гшсре	All study programmes offered are based on one of the following principles: non- denominational private education (NPE), Roman Catholic (RC), Protestant
	Christian (PC) or a combination of general special education, Roman Catholic
	and Protestant Christian (NPE, RC, PC).
Profiling Fund Board	Board charged by the Executive Board with implementing the Profiling Fund
	scheme, formerly known as the FSS Board.
Profiling Fund Scheme	Scheme for the granting of support to students in the form of graduate funding,
	committee member grants or attendance fee from the profiling fund, now known
PC	as the <u>Profiling Fund Scheme</u> .
FU	Opleidingscommissie (Programme Committee, PC), a committee established for a particular study programme of an institute referred to in Section 10.3c of
	the Act (see the <u>Regulations on the Participation Councils and Degree PC's</u> ).
Tailored programme	Special programme which differs from the standard programme.
Teaching period	Period in the academic year during which educational activities are organised. A
	teaching period is referred to as a study quarter in the Fontys annual calendar.
TER	Teaching and examination regulations. The TER consists of a general section
	for all study programmes offered by the Fontys Universities of Applied Sciences
	as well as information specific to individual study programmes. The TER forms a part of the study programme section of the Students' Charter.
Test	Activity used to assess whether a student has certain knowledge, insight, skills
	and / or competencies.
Top-class athletes	Scheme for top-class athletes that specifies which students are eligible
scheme	to benefit from it and the facilities that they may use under it.
Student	A person who is enrolled in the institution, as referred to in Sections 7.32 up
Student counsellor	to and including 7.34 of the WHW. Staff member appointed by the Executive Board who is responsible for
	looking after the students' interests, providing assistance when problems occur
	and providing information and advice. The student counsellor is part of the
	Student Facilities Service (Dienst Studentenvoorzieningen).
Study Career Centre	Service provided by the Student Facilities Service (Dienst
	Studentenvoorzieningen) to help students with issues involving admission,

TER 2020-2021 HBO-ICT full-time – three teaching methods

	transfer to another study programme / institute or the termination of their studies.
Students' Charter	The <u>charter</u> containing the rights and obligations of students, divided into an
Oldenis Onanci	institution-specific section and a study programme-specific section.
Student entrepreneur	<u>Scheme</u> which is intended to help Fontys students who are deemed student
scheme	entrepreneurs to combine entrepreneurship and study.
Study career counsellor	Counsellor who helps students with issues such as planning their studies,
	taking the right approach to their studies, making the right choices and the
	progress of their study careers. Also known as Mentor
Study career support	Support system that focuses on the individual student's development. The
	student is encouraged to reflect on his own development as a future
	professional and to take responsibility for this development.
Study check advice	Advice provided to a prospective student who has participated in the study
Study check	check with regard to his choice of Bachelor's or Associate Degree programme. The activity offered by Fontys whereby the prospective student is given advice
Study check	with respect to his choice of study programme. The study check consists of at
	least two components: a digital questionnaire and a consultation to discuss the
	results of the questionnaire.
Study load	The standardised time investment expressed in units of 28 study load hours
	related to a study programme.
Study programme	A coherent totality of educational activities aimed at achieving the well-defined
	objectives in the area of knowledge, insight and skills which the person
	completing the study programme should possess. Every study programme is
Ot	recorded in the CROHO.
Study programme minor	A minor which can only be taken by students from a specific domain or study
Study programme profile	programme and which highlights one particular theme. The entire set of final qualifications for which the study programme provides
Study programme prome	training or, in other words, the professional competencies expected of a
	beginning professional.
Unit of study	Part of a study programme that is concluded with an interim examination as
·	referred to in Section 7.3(2) of the WHW or an additional assessment carried
	out by the Examination Board, as referred to in Section 7.10(2) of the WHW.
	Units of study may relate to the assessment of one or more competencies, a
	component of competencies (knowledge, insight, skills, attitude) or a
	combination of competencies or of a minor. Students are awarded the relevant
	credits on passing the interim examination for the unit of study.
WEB	Adult and Vocational Education Act ( <i>Wet Educatie en Beroepsonderwijs</i> , WEB; Bulletin of Acts and Decrees 507, 1995, and later supplements and
	amendments).
WHW	The Dutch Higher Education and Research Act (Wet op het Hoger Onderwijs en
	Wetenschappelijk Onderzoek, WHW; Bulletin of Acts and Decrees 593, 1992,
	and later supplements and amendments).
WEB	Adult and Vocational Education Act ( <i>Wet Educatie en Beroepsonderwijs</i> , WEB;
	Government Gazette 501, 1995, and later supplements and amendments).
WHW	The Dutch Higher Education and Research Act ( <i>Wet op het Hoger Onderwijs en Wetenschappelijk Onderzoek</i> , WHW; Government Gazette 593, 1992, and later
	supplements and amendments).
	supplemente and amenamento).
Programme-specific defin	
Professional product	Evidence for student's portfolio.
Canvas	Electronic learning environment where among other things learning materials
	are being made available, products are being submitted by students, students and teachers communicate and formative feedback is being saved.
Course-based learning	A fixed learning pathway offered, in which the learning outcomes and the road
-	to those outcomes are determined by the study programme.
DAT	Differential Aptitude Test, code DAT-HRM 2007. This test is used as part of the admission assessment
	aumission assessment

TER 2020-2021 HBO-ICT full-time - three teaching methods

admission assessment.

Demand-based learning	A flexible learning pathway, in which the learning outcomes are determined by the study programme and the student makes his own choices in respect of the
Formative indication Main phase Learning outcomes	road to those outcomes. Development-oriented feedback and feedforward moment. The post-foundation year phase of a Bachelor's programme. A learning outcome is a statement on what the student is expected to know, understand and be able to handle at the end of the learning process, and how the student demonstrates this. The learning outcomes are listed per unit of
Tailored track	study in the FHICT Programme Guide. A programme or track that allows a student to complete a certain unit of study from the curriculum in an alternative manner if they have not received a passing grade. To that end, the student enters into a tailored contract with the Examination Board, which outlines how the student will demonstrate the necessary knowledge and skills. If the student refuses the tailored track or programme offered or fails to present the Examination Board with an acceptable contract by the proposed deadline, the student must demonstrate the units of study in the regular way. The teachers supervising the student's tailored track will assess whether the student has met the requirements agreed upon.
	Students are not automatically entitled to a tailored track. Rather, it is an option that is offered to them by the Examination Board at the recommendation of the examiners.
Teaching period	A number of connected educational activities ('blocks'), which are carried out within a quarter or semester. A teaching period or 'block' is between 224 study load hours and 840 study load hours.
Open learning	An open learning pathway, in which the learning outcomes and the road to those outcomes are determined by the student. In the main phase, the student can choose the unit of study "Personalised Unit of Study". This is the unit of study within which the Open Learning teaching method is implemented. The Personalised Unit of Study can be taken one or more times from the second year instead of a course-based or demand-based profile or specialisation semester.
FHICT Programme Guide	The programme guide contains all the information of all educational activities. The programme guide shall be published on the Fontys website 1 week before the start of the semester, as an appendix to the TER.
Progress Dashboard	Progress is the Fontys-wide study progress programme that records the results achieved that ultimately lead to the award of credits.
Semester coach	A teacher in the role of study career support for a semester.

# Section 2 Admission to a Bachelor's programme

#### Article 2 Required prior qualifications

- 1. Only students with diplomas awarded on completing pre-university education (VWO) or senior general secondary education (HAVO), profile-based, or senior vocational education (MBO) in middle management as well as students who have completed specialist training or a vocational training programme designated by a ministerial regulation may be admitted to a Bachelor's programme *(Section 7.24 of the WHW)*. If a shortened track is offered, additional conditions apply for admission, which have been worked out in further detail in Article 7.
- 2. Students with a certificate awarded on completing a foundation year or passing the final examination of a higher professional education (HBO) or academic higher education (WO) study programme shall also be entitled to admission to a Bachelor's programme at a university of applied sciences. Students must, however, meet any specific requirements regarding previous qualifications (paragraph 4) and any further additional requirements (paragraph 5) (Section 7.28 of the WHW).
- 3. All citizens that have access to education offered by research universities or universities of applied sciences in a country that has ratified the Convention on the Recognition of Qualifications concerning Higher Education in the European Region may also be admitted to a Bachelor's programme, without prejudice to the provisions in paragraphs 4 and 5 of this article and the provisions of Article 3. This right to enrolment shall not apply if the Executive Board can prove that there is a substantial difference between the general admission requirements in the territory of the country concerned and the general requirements under or pursuant to the WHW (Section 7.28 of the WHW).
- 4. The following additional prior qualification requirements shall apply to the Bachelor's programme:

TER 2020-2021 HBO-ICT full-time - three teaching methods

- a. There are no additional prior qualification requirements for HAVO and / or VWO diplomas.
- b. There are no additional prior qualification requirements for MBO-4 diplomas.
- c. There are no additional prior qualification requirements for HBO/WO foundation year diplomas.
- 5. There are no additional requirements for enrolment in the Bachelor's programme.
- 6. Students who are 21 or older at the start of the study programme and do not meet the requirements regarding their previous qualifications and have not been exempted from the requirements may **still** be eligible for exemption following an entrance examination (Section 7.29 of the WHW) (also see Article 3(3).

The aim of this examination is to determine the student's suitability to take part in the Bachelor's programme as well as their command of the Dutch language.

Students must meet the following requirements at the entrance examination:

Students shall take part in the Differential Aptitude Test (DAT) and must achieve at least the following scores: a minimum of 5 points for the Vocabulary and Use of Language components and an overall score of at least 40 points.

Students shall be notified of the results of the entrance examination within two weeks.

If the prospective student should apply for enrolment on the basis of an experience certificate (issued by an acknowledged Recognition of Prior Learning (RPL) centre), this certificate will be used to determine the student's suitability to take part in the Bachelor's programme as well as their command of the Dutch language.

7. The Executive Board has declared that 'old' HAVO and VWO diplomas with subject combinations shall be at least equivalent to the 'new' diplomas with subject cluster requirements. Consequently, prospective students holding these types of diploma may be admitted Students must, however, meet any specific requirements regarding previous qualifications (paragraph 4) and any further additional requirements (paragraph 5) (Section 7.28 of the WHW).

The institute director has declared that the 'old' HAVO and VWO diplomas with old profiles are equivalent to 'new' diplomas with profile requirements. Consequently, prospective students holding these types of diploma may be admitted

- 8. Where a student applies for admission to a study programme based on a diploma other than one of the diplomas mentioned above, the institute director shall decide whether that diploma is equivalent and if it grants access to the study programme. Students must, however, meet any specific requirements regarding previous qualifications (paragraph 4) and any further additional requirements (paragraph 5) (Section 7.28 of the WHW).
- 9. Admission to the study programme is *not* subject to an admission quota in accordance with Sections 7.53, 7.54, 7.56a and 7.57a of the WHW.

## Article 2a Study choice check and study choice advice

- 1. The study choice check consists at least of completing a digital questionnaire and a contact session with the programme. The following additional activity or activities will also be provided as part of the Study Choice Check:
  - Future students enrolling in the demand-based learning:

Will be invited for an afternoon of activities consisting of information and trial lessons. If the future student wants one, a face-to-face consultation with the student can be scheduled. If the future student does not participate in the afternoon of activities, an individual meeting with the student will be scheduled. Future students who enrol after 1 May will receive a binding study choice advice on the basis of a questionnaire and a meeting.

• Future students enrolling in the course-based learning (including international students): Will be invited to participate the Study Choice Check Webinar which is broadcasted live once a month. The Webinar is being recorded and is also available via the Website. During the Webinar information is given about the study programme and about studying and the facilities in Eindhoven. Students can ask questions online. When the student has started, the SCC is concluded with a conversation with the mentor.

- 2. Within 4 weeks following registration, the prospective student will receive a link to the digital questionnaire. Within 4 weeks following completion of the questionnaire, the prospective student will receive an invitation to the contact moment with the study programme. International students as referred to in the Study Choice Check Rules will receive further information on the study choice check within 4 weeks following registration.
- The digital questionnaire may be completed between 15-10-2020 and 1-9-2021. The study choice activities for international students take place in the period from 1 February through 1 June.
- 4. The contact sessions for Demand-based Learning shall be scheduled for the months of *March, April, June, July and August for regular enrolment and December and January for February enrolment.*

The contact sessions for Course-based Learning shall be scheduled for the months of *January*, *February*, *March*, *April*, *June and July for regular enrolment and November and December for February enrolment*.

- 5. The contact session shall consist of an individual consultation with the prospective student.
- 6. The study choice advice will be sent to the prospective student by e-mail within ten working days of the contact moment.
- 7. The study choice advice is non-binding for prospective students who apply by no later than 1 May. Students who apply after 1 May will not be permitted to enrol, except in the case of a situation as referred to in Article 2(2) or in the event of exceptional circumstances as set out in Article 3(3), under a through d of the <u>Study Choice Check Rules</u>.
- 8. The <u>Study Choice Check Rules</u> determine the categories of students for whom the study choice advice is not obligatory.

#### Article 3 Requirements regarding foreign diplomas/international students

- Holders of a foreign diploma may not sit tests for which credits are awarded in the foundation year of a Dutch-taught study programme before having demonstrated to the Examination Board to have an adequate command of the Dutch language (Section 7.28 of the WHW). Students shall be required to have a command of the Dutch language at Nt2 level, programme II (all 4 components). The certificates for Dutch as a foreign language, Higher Education Language Proficiency Subject Cluster and Academic Language Proficiency Subject Cluster (CNaVT- PTHO and PAT) can be viewed as equivalents, as can the certificates for Dutch as a foreign language, Educational start-skilled and Educational Professional (STRT and EDUP).
- 2. The institute director may also decide that a student with a foreign diploma may be admitted after the student has demonstrated that he has an adequate command of the Dutch language (Section 7.28 of the WHW).

Students shall be required to have a command of the Dutch language at Nt2 level, programme II (all 4 components).

- 3. Students with a foreign diploma seeking admittance by virtue of an entrance examination as referred to in Article 2, paragraph 6, must be at least 21 years of age.
- 4. Foreign students from outside the EU who are 18 years of age or older on the date of their first enrolment must have a valid residence permit (Section 7.32 of the WHW).
- 5. Foreign students with a residence permit are required to earn at least 50% of the available credits each year. The IND will be informed if the student fails to meet this requirement, unless there are special circumstances due to which the student was unable to meet this requirement. Such a notification may be withheld once during the course of each study programme.
- 6. According to the Code of Conduct regarding International Students, international students<sup>1</sup> seeking admittance to an English-taught study programme must be able to prove that their command of the English language is at least equal to the following scores:

9 9	J J
IELTS	6.0
TOEFL Paper	550
TOEFL Computer	213
TOEFL Internet	80
TOEIC	670
(provided the student has passed	'Speaking and writing' and 'Listening and Reading' components.)
Cambridge ESOL	FCE-C – scale 169 – 172, FCE-B – scale 173-175
Exemption from this requirement can	be awarded if the international student's preparatory education was followed in
a country where English is the official	language and language of instruction.

#### Article 4 Professional activity requirements

The study programme only exists as a full-time programme, in which case any professional practice environment shall not be subject to any requirements.

## Section 3 Intake interview, exemptions, short-track/tailored study programmes

#### Article 5 Intake interview

1. Students entering a study programme may be offered to take an intake interview if they have competencies previously acquired elsewhere. Students *can include the evidence of the competencies* 

According to the Code of Conduct regarding International Students, 'an international student' is a student with a foreign nationality.

TER 2020-2021 HBO-ICT full-time - three teaching methods

*previously acquired elsewhere in their portfolios or* may use this evidence to substantiate a request for exemption before the Examination Board.

- 2. Students who re-enrol after an interruption in a study programme in which they were previously enrolled will be required to take an intake interview to determine which part of the study programme still has to be completed. No intake interview is needed if agreements regarding re-enrolment in the study programme were already made with the Executive Board at the time that the student interrupted his study. If a student enters a study programme during the foundation year, agreements will be made on the period of time the student will be granted before he receives advice regarding the continuation of studies.
- 3. A study programme will be drawn up based on the assessment of the competencies previously acquired and will be submitted to the Examination Board for approval.

#### Article 6 Exemptions

- 1. The institute director can exempt a student from the foundation year examination if the student holds a diploma, Dutch or foreign, which is at least equivalent. (Section 7.30 of the WHW). (In the case of students who hold a foreign diploma, also see Article 3.)
- 2. Students who believe they are eligible for an exemption must submit an application to that end to the Examination Board. The Examination Board may grant an exemption from one or more interim examinations on the grounds of a review of an assessment or the holding of a diploma, certificate, accreditation of prior learning or similar document, such as proof of results achieved in a study programme taken at a research university or university of applied sciences and / or proof of administrative activities, with which the student can show that he has already met the requirements of the test in question. Exemptions are recorded in the study progress system. The period of validity of the exemption is stated in the exemption decision
- 3. The Examination Board can grant an exemption from a minor based on the certificate of an accredited Bachelor's or Master's programme or on a document proving that the student completed a minor in an accredited Bachelor's or Master's programme, so long as this minor does not overlap substantially with the student's current Bachelor's programme. Exemptions based on study results from an accredited Bachelor's or Master's programme can only be granted if the student has documented proof of obtaining at least 30 credits in this study programme (for a Bachelor's programme, this requirement refers to the second and third year) and if these results do not overlap substantially with the student's current Bachelor's programme.

A student who has taken part in the Fontys Empower programme and has successfully completed all components of that programme may, on that basis, be granted an exemption for a minor provided the student submits a request to that effect and this possibility has been set out in Article 15(5).

#### Article 7 Short-track/tailored study programmes

- 1. Students who believe they are able to proceed with and / or complete their study programmes at an accelerated pace may submit an application requesting such to the Examination Board. The study career counsellor's advice must be enclosed with the application. The organisation of the study programme must be able to accommodate the short-track option
- 2. No short-track programmes shall be offered to students transferring from a MBO programme, except in the case where agreements have been made with schools. In the case of an agreement with an MBO programme, the Examination Board shall, at the request of the student, make a decision regarding whether or not to grant access to a short-track programme, whereby an exemption will be granted for the first semester, based on an intake interview.
- 3. Incoming students with a VWO (pre-university education) diploma may qualify for a shortened track offered for ICT & Software Engineering, in addition to the regular bachelor's programme. Admission to this track is possible if students meet the following criteria:
  - The student has a VWO (pre-university education) diploma with maths B; or a foreign diploma equivalent to that.
  - The student is admitted to a related university programme in the Netherlands.

These students will be given the option of doing the unit of study 'Orientation on ICT' in independent study before the start of the programme. It will subsequently be determined whether they will be exempted from this unit of study through a pre-assessment that tests their independent study.

- 4. If a tailored track is offered to students who (following an intake interview or intake assessment) will be following the study programme via a shortened track, such tracks shall be detailed in this document.
  - The shortened track referred to in paragraph 3 is worked out in further detail in Article 14, paragraph 8, in the table 'ICT & Software Engineering internship Short-Track'.
  - The student can deliver proof for his request for exemptions. The Examination Board decides whether the exemptions will be granted.

# Section 4 Provisions on study career counselling, functional disability, administrative activities, top-class athletes scheme, student entrepreneurship

#### Article 8 Study career counselling

- 1. Every student is coached by a study career counsellor.
- 2. In consultation with the study career counsellor, the student decides how best to work on his development and how to shape the learning process.
- 3. The student consults with the student career counsellor on the progress of the learning process.
- 4. The study career counsellor conducts support and orientation interviews with the student in the foundation year. These meetings are recorded in the Studycoach (SC) Dashboard. Students shall be allowed to inspect this and have the right to request that the Semester Coach remove the data.
- 5. Students may submit a request to the institute director to be assigned a different study career counsellor if they can give arguments for this.
- 6. Students enrolled in their foundation year whose mother tongue is not Dutch can apply to the Examination Board to be allowed extra time when they sit tests in the first year of the foundation phase. Extra time to sit tests will only be granted to students who can prove that they use facilities to improve their command of the Dutch language.

#### Article 9 Special facilities for students with a functional disability

- 1. Students with a functional disability are legally entitled to effective adjustments, unless such adjustments would burden the institution disproportionally. (Section 7.13 of the WHW.)
- 2. These adjusted facilities must be aimed at the removal or restriction of any obstacles and encourage the independence and full participation of the student as much as possible. The adjusted facilities may relate to the study programme (including internships), the timetables, and type of study programme, the tests and educational tools.
- 3. A student who seeks to have adjusted facilities must submit a written and substantiated application in good time to the Examination Board. If necessary, the Examination Board will seek an expert's advice (such as a student counsellor) before taking a decision. If the Examination Board deems it necessary before taking a decision, it may confidentially inspect the medical certificate that may be available with the student counsellor, unless the student objects.

The Examination Board must decide within four work weeks after receipt of the application, unless it requires further inquiry, in which case the student will be informed as to when more clarity can be given with respect to his application.

- 4. In the case of a protracted or chronic disability, such an application will only have to be made once for the entire study programme; in all other cases once per testing period or academic year. In its decision to grant the facilities, the Examination Board may also rule that these will apply for the entire duration of the student's study or that the student is to consult with his study career counsellor annually to discuss whether the facilities are still adequate.
- 5. At the beginning of the academic year the institute shall inform students regarding the possibilities for special facilities. Students will be informed of their right to consult a student counsellor.

#### Article 10 Students with board memberships

- 1. Students can include any board membership as part of their portfolios. In order to do so, they must describe, in consultation with their study career counsellors, how that board membership can contribute to the acquisition of one or more competencies of their Bachelor's programme.
- 2. Board memberships can be listed on the diploma supplement. The student must request the listing at least 6 weeks prior to the *graduation ceremony* via the study programme administration. At the request of the student's study programme, the Centre for Administrative Activities (CAA) can confirm that the student has been an active board member of the CPC. In the case of board memberships of the PC or IPC, the study programme can request confirmation from the relevant IPC or PC.

The board of the FH ICT shall at the request of the student confirm that the student has been an active board member for the study association of the FH ICT.

- 3. Students who believe that their board memberships demonstrate that they have the knowledge, insight and / or skills, etc. that are assessed in particular tests for which credits are awarded may apply for an exemption from such tests from the Examination Board.
- 4. A student may apply to be included under the Profiling Fund Scheme on the basis of his administrative activities and submit a request to his institute for an attendance fee or for a board membership scholarship from the Profiling Fund Board.

See also Article 14 of the Participation Regulations on the participation councils and PC'S.

#### Article 11 Top-Class Athletes scheme

Students who have been granted a Top-Class Sport or Talent status are entitled to facilities from the Top-Class Athletes Scheme. Facilities regarding the adjustment of tests or test timetables, an adjusted arrangement regarding compulsory attendance, working in groups and an adjusted internship must be sought from the <u>top-class Athletes scheme contact</u> via <u>d.deman@fontys.nl</u>.

Advice regarding the continuation of studies may be deferred for students with a Top-Class status (see Article 32).

#### Article 11a Student entrepreneurship

Students who are eligible for the <u>Student Entrepreneurship Scheme</u> may apply to the Examination Board, among others, for facilities regarding the adjustment of tests or test timetables, an adjusted arrangement regarding compulsory attendance for educational activities, working in groups and an adjusted internship. All requests for such facilities should be sought from the Secretary of the Examination Board. Advice regarding the continuation of studies may be deferred for students with student entrepreneur status (see Article 32).

## Section 5 Study programme content

#### Article 12 Study programme profile – specialisations – occupational requirements

- 1. The study programme is based on a study programme profile. The exit qualifications of the study programme are described in the study programme profile. *The study programme profile is laid down in* <u>appendix 1</u>.
- 2. The study programme has the following specialisations:
  - ICT & Artificial Intelligence
  - ICT & Business
  - ICT & Creative Technology
  - ICT & Cyber Security
  - ICT & Education
  - ICT & Game Design and Technology
  - ICT & Infrastructure
  - ICT & Media Design
  - ICT & Personalised Program
  - ICT & Smart Mobile
  - ICT & Software Engineering
  - ICT & Technology

The Artificial Intelligence, Creative Technology, Cyber Security, Game Design and Technology, and Smart Mobile specialisation shall not be offered if there are fewer than 18 participants.

- 3. This study programme is provided under the general special education principle.
- 4. There are *no* specific occupational requirements for this study programme.

#### Article 13 Study programme layout

- 1. Each Bachelor's programme has a foundation year phase with a study load of 60 credits, which is concluded with the foundation year examination. The function of the foundation year is to orientate the student, allowing him to make suitable choices.
- 2. A Bachelor's programme has a study load of 240 credits with a nominal study load of 60 credits per academic year. *Each programme consists of a major with a study load of 210 credits and a minor of 30 credits.*

#### Article 14 Overview of units of study and credits

- 1. Every study programme consists of a coherent set of units of study, which are components of a study programme concluded with an interim examination. Units of study cannot exceed 30 credits.
- 2. Only whole credits are awarded for units of study.
- 3. Study programmes and tests conducted in a foreign language are subject to the Code of Conduct for Study Programmes taught in a Foreign Language and/or the Fontys Language Policy; the overview of units of study states which teaching and testing is *provided* in a foreign language.
- 4. A shortened programme can be offered to students transferring from a related Associate Degree (AD) programme. The shortened programme corresponding to each Associate Degree programme is specified in the TER. *The follow-up program lasts 2.5 years and consists of a transition semester, followed by semester 5 of the program for the relevant specialization. The transition semester has not been developed because it is not on the agenda yet, as of next year this will be listed in the TER.*

5. The foundation year phase is offered in two different teaching methods: demand-based learning and course-based learning. Demand-based learning will be offered in Dutch. Course-based learning will be offered in English. The learning outcomes of the various teaching methods are the same. When enrolling, students can choose between the teaching methods.

The main phase consists of three different teaching methods: demand-based learning, course-based learning and open learning. Open learning means that the student schedules his curriculum himself. In the main phase, students can change teaching methods every semester. In the main phase in Eindhoven, the lesson material is in English and, where required, teaching is offered in English. In Tilburg education is offered only in the demand-based learning teaching method. The lesson material is in English and teaching is offered in Dutch.

- 6. Units of study shall be assessed by examiners at the end of the semester based on a portfolio assessment. The portfolio may consist of professional products that have been handed in, written tests on knowledge, feedback given and received, etc. Throughout the semester, the teaching staff will give feedback on this. The content of the portfolio is meant to demonstrate the knowledge, insight and skills required for the relevant unit of study. The <u>FHICT programme guide</u> outlines the content and requirements regarding the portfolio.
- 7. Continuation shall be determined by whether or not students achieve a passing grade for the unit of study. If a student has not achieved a passing grade for a unit of study, he shall be required to follow the relevant unit again. The examiners assessing the unit of study at the portfolio assessment may advise students regarding an alternative tailored track to complete the unit of study instead of their having to retake the unit of study as is usually required. A recommendation of that nature shall take place if the examiners, on the basis of the student's knowledge, insight and skills, feel that the student should benefit more from an alternative tailored track. The student shall be entitled to refuse the option of the tailored track. The content of this tailored track shall depend on the assessment of the portfolio and shall be laid down in a tailored track contract between the student and the Examination Board in Week 3 of the following semester.

If the examiners see no reason to recommend a tailored track, the student shall be required to retake the semester.

- 8. The table below provides an outline of the allocation of credits. Where the indicated assessment scale is U / S / G / O, this always means Unsatisfactory / Satisfactory / Good / Outstanding.
- 9. The new curriculum is still being developed and will be supplemented every year. Only semesters 3 and 4 of the post-propaedeutic phase will be offered in 2020-2021, the other semesters are still being developed.

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
First semester:* Orientation on ICT	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 2 ICT & Business: The IT Entrepreneur	30	Portfolio assessment	Individually	U/ S/ G/ O
The IT Entrepreneur		assessment		

## Specialisation ICT & Business

\* Within the first semester, the demonstrated learning outcomes must be in line with ICT & Business.

Specialisation ICT & Business, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Semester 3 ICT & Business: Data Driven International Business Innovation	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 4 2 <sup>nd</sup> year specialisation of students' choice	30	Portfolio assessment	Individually	U/ S/ G/ O
Total	60			

#### Specialisation ICT & Infrastructure

Specialisation ICT & Infrastructure, foundation year phase

TER 2020-2021 HBO-ICT full-time - three teaching methods

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
First semester:* Orientation on ICT	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 2 ICT & Infrastructure: Managing your Journey to the Cloud	30	Portfolio assessment	Individually	U/ S/ G/ O
Total	60			

\* Within the first semester, the demonstrated learning outcomes must be in line with ICT & Infrastructure

#### Specialisation ICT & Infrastructure, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Semester 3 ICT & Infrastructure: Intelligent infrastructure automation	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 4 2 <sup>nd</sup> year specialisation of students' choice	30	Portfolio assessment	Individually	U/ S/ G/ O
Total	60			

#### Specialisation ICT & Media Design

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
First semester:*	30	Portfolio	Individually	U/ S/ G/ O
Orientation on ICT		assessment	-	
		addoddinioni		
	I	dooooninin		
Semester 2 ICT & Media Design:	30	Portfolio	Individually	U/ S/ G/ O
	30		Individually	U/ S/ G/ O
Semester 2 ICT & Media Design:	30	Portfolio	Individually	U/ S/ G/ O

\* Within the first semester, the demonstrated learning outcomes must be in line with ICT & Media Design

#### Specialisation ICT & Media Design, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Semester 3 ICT & Media Design:	30	Portfolio	Individually	U/ S/ G/ O
Choose your own adventure		assessment		
Semester 4 2 <sup>nd</sup> year specialisation of	30	Portfolio	Individually	U/ S/ G/ O
students' choice		assessment		
Total	60			

#### Specialisation ICT & Software Engineering

Specialisation ICT & Software Engineering, foundation year phase

Unit of study	Credits	Test type	Assessment	Assessment
			Indiv. or group	scale
First semester:*	30	Portfolio	Individually	U/ S/ G/ O
Orientation on ICT		assessment	-	
	-			
Semester 2 ICT & Software Engineering:	30	Portfolio	Individually	U/ S/ G/ O
Basic Software Engineering		assessment		
Total	60			

\* Within the first semester, the demonstrated learning outcomes must be in line with ICT & Software Engineering

Specialisation ICT & Software Engineering, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Semester 3 ICT & Software Engineering: Agile development of client-server applications	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 4 2 <sup>nd</sup> year specialisation of students' choice	30	Portfolio assessment	Individually	U/ S/ G/ O
Total	60			

#### ICT & Software Engineering Short-Track

This track is only available to students with a VWO (pre-university education) diploma with maths B or a foreign diploma equivalent to that and to students who are admitted to a related university programme in the Netherlands, who have passed the pre-assessment. Also see Article 7. The diploma received through completion of this track is equal to that of the specialisation ICT & Software Engineering with the 2<sup>nd</sup> year specialisation ICT & Academische Voorbereiding [Academic Preperation] plus a pre-master programme of Eindhoven University of Technology (TU/e) as a minor. This diploma also makes students directly admissible to the equivalent master programme of the TU/e.

Software Engineering Short-Track, foundation year phase

Credits	Test type	Assessment	Assessment scale
		Indiv. or group	
30	Portfolio	Individually	U/ S/ G/ O
	assessment		
30	Portfolio	Individually	U/ S/ G/ O
	assessment		
60			
	30 30	30     Portfolio assessment       30     Portfolio assessment	30     Portfolio assessment     Individually       30     Portfolio assessment     Individually

#### ICT & Software Engineering Short-Track, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Academic Preparation 1 <sup>3</sup>	8	Portfolio assessment	Individually	U/ S/ G/ O
Semester 3 ICT & Software Engineering: Agile development of client-server applications	30	Portfolio assessment	Individually	U/ S/ G/ O
Academic Preparation 2	7	Portfolio assessment	Individually	U/ S/ G/ O
Internship ICT & Software Engineering	30	Portfolio assessment	Individually	U/ S/ G/ O
Academic Preparation 3	7	Portfolio assessment	Individually	U/ S/ G/ O
Total	82			

#### Specialisation ICT & Technology

Specialisation ICT & Technology, foundation year phase

Unit of study	Credits	Test type	Assessment	Assessment
			Indiv. or group	scale
First semester:*	30	Portfolio	Individually	U/ S/ G/ O
Orientation on ICT		assessment		
Semester 2 ICT & Technology:	30	Portfolio	Individually	U/ S/ G/ O
Introduction to Technical Systems		assessment		
Total	60			

<sup>&</sup>lt;sup>2</sup> Through a pre-assessment, students who are admissible to this track can be exempted from this unit of study.

TER 2020-2021 HBO-ICT full-time - three teaching methods

<sup>&</sup>lt;sup>3</sup> The post-foundation year unit of study AP1 must be followed and completed in the foundation year, in tandem with semester 2. Also see Appendix 2 ICT & Software Engineering Short-Track.

#### \* Within the first semester, the demonstrated learning outcomes must be in line with ICT & Technology

Specialisation ICT & Technology, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Semester 3 ICT & Technology: Cyber Physical Systems	30	Portfolio assessment	Individually	U/ S/ G/ O
Semester 4 2 <sup>nd</sup> year specialisation of students' choice	30	Portfolio assessment	Individually	U/ S/ G/ O
Total	60			

#### Specialisation ICT & Personalised Program

In the main phase, the student can choose the unit of study "Personalised Unit of Study". This is the unit of study within which the Open Learning teaching method is implemented. The Personalised Unit of Study can be taken one or more times from the second year instead of a course-based or demand-based profile or specialisation semester.

Specialisation ICT & Personalised Program, main phase

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
Personalised Unit of Study	30	Portfolio assessment	individually	U/S/G/O

#### 2<sup>nd</sup> year specialisations

Unit of study	Credits	Test type	Assessment Indiv. or group	Assessment scale
2 <sup>e</sup> jaars-specialisatie Academische Voorbereiding	30	Portfolio assessment	individually	U/S/G/O
2 <sup>e</sup> jaars-specialisatie ICT & Cyber Security	30	Portfolio assessment	individually	U/S/G/O
2 <sup>e</sup> jaars-specialisatie ICT & Artificial Intelligence	30	Portfolio assessment	individually	U/S/G/O
2e jaars-specialisatie ICT & Creative Technology	30	Portfolio assessment	individually	U/S/G/O
2 <sup>e</sup> jaars-specialisatie ICT & Education	30	Portfolio assessment	individually	U/S/G/O
2 <sup>e</sup> jaars-specialisatie ICT & Game Design and Technology	30	Portfolio assessment	individually	U/S/G/O
2 <sup>e</sup> jaars-specialisatie ICT & Smart Mobile	30	Portfolio	individually	U/S/G/O

#### Article 15 Content of minors and other special programmes

1. Students are not restricted in their choice of a minor, whether the minor specific is a minor specific to a study programme or one offered across Fontys, or an external minor, provided there is no overlap with the major programme (also see paragraph 2).

The programme provides the following minor programmes:

- Specialisations in ICT & Cyber Security (minor Specialisations in ICS)
- Specialisations in ICT & Education (minor Specialisations in EDU)
- Specialisations in ICT & Game Design and Technology (minor Specialisations in GDT)
- Specialisations in ICT & Smart Mobile (minor Specialisations in SM)
- Specialisations in ICT & Management and Security (minor Specialisations in MS)
- Global Acting in IT (minor GA)
- Applied Data Science (minor ADS)
- Embedded Systems (minor ES)
- Virtual Reality (minor VR)

The following minors cannot be taken as they overlap with the major:

TER 2020-2021 HBO-ICT full-time - three teaching methods

- The domain minor Technology & Innovation: Educative minor for teachers and supervisors in technology' may not be followed by students who have not followed the 2nd year specialisation EDU-A or EDU-B.
- The cross-Fontys minor Applied Media Technology may not be followed by students who have chosen the ICT & Media Design specialisation.
  - The cross-Fontys minor Cyberstars may not be followed by FHICT students.
- 2. Students who want to take a minor abroad or an external minor must seek the Examination Board's permission regarding their personal choices with respect to the minor prior to its start. Participation in a minor requires students to have passed the first five semesters of their studies, unless the Examination Board grants them permission to take the minor without fulfilling this requirement. The minor is scheduled during the fourth year.
- 3. Enrolment in a minor must be done before the start date as stated on the <u>Fontys minor portal</u> or in the minor regulations. Other regulations from the implementing authorities may apply to minors abroad or external minors.
- 4. High-achieving students can take a minor on top of the regular study programme of 240 credits. A minor that has been passed will be mentioned on the diploma supplement. *Within this context, a student is excellent if he is motivated and ambitious enough to want to follow an additional minor.*
- 5. The Fontys Empower reorientation programme is open to students who have hit a roadblock in their studies. The programme has a study load of 30 ECTS credits. The regulations for this reorientation programme can be found on the Pulsed portal: <u>https://fontys.nl/fontyshelpt/Andere-studie/Empower-TEC-kickstartprogramma.htm</u>

A student who has taken part in the Fontys Empower programme and has successfully completed all components of that programme may, on that basis, be granted an exemption for a minor, provided the student requests an exemption from the Examination Board of the programme in which they are enrolled, unless that programme does not offer a minor.

6. An alternative track can be offered to students who after 2 attempts fail to complete a unit of study. With this alternative track, the student can demonstrate the learning outcomes of the relevant unit of study and obtain information on other study programmes. The <u>FHICT programme guide</u> shall outline the content of the alternative track.

#### Article 16 Educational activities

- 1. Below is an overview of the educational activities offered by the study programme. The education activities are outlined in the <u>FHICT programme guide</u>. The FHICT programme guide shall be published on the website no later than 1 week before the start of a semester.
- 2. The education components of the minors are described in the minor regulations. The regulations governing the minors offered across Fontys can be found at <u>www.fontys.nl/minors</u>. The regulations governing minors specific to study programmes are included in the *TER 2020-2021 HBO ICT Full time Dutch Stream*.
- 3. Any entry requirements a student must meet before participating in an education component shall be stated in the overview referred to in paragraph 1. *The admission standards for participation in educational activities are outlined in the Advancement standards, which are included in <u>appendix 2</u>.*
- 4. Participation in education components in the post-foundation year phase is allowed after passing the foundation year examination. The Examination Board may grant permission to a student who has not passed the foundation year examination to participate in education components in the post-foundation year phase. (Section 7.30 of the WHW.)
- 5. Enrolment in the education components proceeds as follows: The student must indicate his choices within the study programme through Progress Dashboard. Students shall be informed of the procedure and start and closing dates for indicating the choices. Within two weeks after the start of the education the Examination Board can give permission to switch once or be admitted for a valid reason.

Before the start of the programme selected, the assessors meeting and Examination Board will check whether the choices made are in accordance with the advancement standards. Where necessary, enrolments will be adjusted.

- 6. The class (lecture) timetable shall be published on the FH ICT intranet no later than 1 week before the start of classes.
- 7. Students who have registered for an education component must ensure that they meet the entry requirements of that component. The overview in Article 16, paragraph 1, indicates the education components to which requirements apply for participation as well as the nature of these requirements. If the requirements concern compulsory attendance, students who are eligible for the Top-Class athletes scheme or the <u>Student entrepreneur scheme</u> can apply to meet this requirement in a parallel group or for exemption from this obligation (see also Article 11 and 11a).

#### Article 16a Evaluation of teaching

The teaching provided during the study programme shall be evaluated in the following way. During the semester teaching (and teacher) evaluations shall be sent out to all students (with the exception of graduating students and internship students). Sessions will be scheduled for each course to discuss the results of the teaching evaluations. Given the nature of the first semester, teaching evaluations shall also be held at the end of the opening semester. In the event of special circumstances, a second evaluation is possible at the end of the semester, upon request. In the case of internships or graduation, the teaching evaluations shall be made available to students at the end of the semester. The results of the teaching evaluation shall be published on the student platform. Improvements made as a result of the teaching evaluations are laid down in the module description booklets or on Canvas. The results of the teaching evaluations are also taken into account in the performance review cycle of teaching staff. For questions or complaints, contact <u>kwaliteitszorg-fhict@fontys.nl</u>.

## Section 6 Tests, assessment and study progress

#### Article 17 Types of tests

- 1. Each interim examination comprises the examination conducted by the examiner of a student's knowledge, understanding, skills and / or competences, as well as the assessment of the examination results.
- 2. An interim examination can consist of
  - a. one or more compulsory component tests;
  - b. freely gatherable evidence that is assessed during a (portfolio) assessment;
  - c. a combination of a and b.
- Tests are conducted in writing or orally or in a fashion that combines both writing and oral delivery (e.g. product and presentation/interview).
   A mixed (combined) test relates to an oral clarification regarding a professional product. Oral tests shall
  - A mixed (combined) test relates to an oral clarification regarding a professional product. Oral tests shall never be on the basis of a professional product.
- 4. An oral examination, including an assessment, shall be conducted by at least two examiners, with one of them acting as the principal examiner designated by the (chairman of the) Examination Board. A report must always be drawn up of an oral test to enable an assessment of the quality afterwards. A test may be conducted by a single examiner only following the approval of the Examination Board and provided the student does not object. A combined test must also be conducted by at least two examiners. An oral test is held in public. Interested parties who wish to attend an oral test must submit a request to that effect to the examiner(s) at least two weeks before the test is held. The examiner must inform the student who is taking the test. If the student objects, the request to attend the oral test will in any event be rejected. Any rejection by the examiner will be substantiated.

When the Examination Board offers students the possibility to sit an additional oral test by way of replacement of a regular test, it will always be conducted and assessed by two examiners.

#### Article 18 Overview of tests

The following tests shall be part of the study programme: The tests are described in detail in the <u>FHICT programme guide</u> and on Canvas.

#### Article 19 Tests and assessment

- 1. The Examination Board will designate one or more examiners for each test. An examiner can also be an external expert.
- 2. The assessment of minors is described in the minor regulations. The examiner of the minor determines whether a student has passed the tests. The Examination Board of the coordinating institute that offers the minor must determine whether the student has passed the minor and ensure that the student receives a certificate. The result achieved for the minor is forwarded to the programme administration of the study programme in which the student concerned is enrolled.

#### Article 20 Content of tests, duration of the test, test aids and test timetable

- 1. The content of each test, including the learning outcomes, is described in *Canvas and in the <u>FHICT</u>* <u>programme guide</u> and is made available to students 1 week before the start of the semester with the publication of this programme guide.
- 2. The examiner determines the period of time allowed to students to take the test as well as any aids that students may use during the test, subject to the guidelines and instructions provided by the Examination Board. This information must be stated on the examination paper *and in the programme guide*.

3. The test timetable for a particular teaching period shall be announced via *email* no later than 1 *week* before the start of that examination period.

#### Article 21 Sitting competency examinations

There are no competency examinations.

#### Article 22 Registration for tests

Registration for tests is not required.

#### Article 23 Proof of identity during tests

Students shall prove their identity at every test by showing a valid form of legal ID other than a student ID card (no student pass).

#### Article 24 Test marking system

- 1. The assignments, questions, assessment norms and criteria are determined by the examiners with due regard for the guidelines and instructions provided by the Examination Board. The examiner conducts the test and determines the result on the basis of the determined assessment standards and assessment criteria.
- 2. If one and the same test is conducted and assessed by more than one examiner, the Examination Board will ensure that these examiners adhere to the same standards and criteria.

#### Article 25 Test results

- 1. The test results must be announced in writing to the student within ten days of the date of the test apart from the exceptions laid down in the Teaching and Examination Regulations. The study programme administration is responsible for announcing the test results. The privacy of students will be respected when test results are announced.
- 2. Students are entitled to inspect all assessed tests and the accompanying assessment criteria and to be given feedback on the results.
- 3. Inspection is subject to the procedure described below.

The procedure shall be limited to tests that either directly or indirectly result in the assessment of a unit of study.

Direct: the test being the interim examination of the unit of study; the result of the test is to assess the unit of study. This concerns the portfolio assessments of the units of study.

Indirect: the test being a component of the interim examination of the unit of study; the result of the test contributes to the assessment of the unit of study and shall become part of the portfolio.

The procedure shall not apply to (diagnostic) tests that only provide information on the progress of the student's learning process and do not affect the final assessment of a unit of study or a component thereof.

The review procedure distinguishes between two types of tests:

A: tests where the student is (meant to be) present when the assessment is conducted by the examiner(s).

*B: tests where the student is not (meant to be) present when the assessment is conducted by the examiner(s).* 

For type A tests, review and any feedback shall take place immediately following the assessment. For type B tests, review and any feedback shall take place in one of the following ways:

B1: students who wish to review their test shall submit a request by email to the examiner 5 working days after the test has been assessed and announced; the examiner shall then schedule a session with the student within 5 working days, which shall take place no later than 10 working days after the request was submitted.

B2: review of the test is to be held centrally for all the students who sat the relevant test; a time shall be selected, no later than 10 working days after the test was held; time and location shall be announced no later than the original date of the test; the examiner(s) shall be present at the review session.

- 4. Feedback is given according to the following procedure. Feedback shall be provided during the review session and during the formative indications.
- Students will receive a general email at least once a year regarding the then-current state of affairs in Progress Dashboard. The email shall also provide students with the option of collecting an official, certified list of results achieved, which can be used to exercise certain rights.

#### Article 26 Inability to sit tests

1. Students who have acted in accordance with the registration procedure described in Article 22 but who are unable to sit the test for reasons beyond their control, the legitimacy of which is subject to the

discretion of the Examination Board, may apply to the Examination Board to sit the test within a period of time to be set by the Board.

- 2. The application referred to in the previous paragraph must be submitted in writing to the chairman of the Examination Board and include the necessary evidence (see Article 38 (3)). The Examination Board will then take a decision and inform the student concerned. If the request is granted, the Examination Board will set a date, time and place for the test. Any rejection of the request will be substantiated and the student will be informed of his right to appeal. In assessing the request, the Examination Board's primary criteria are the obstruction of the study progress and the student's personal circumstances.
- 3. If such a request relates to a test of a minor offered across Fontys, the student must direct the request to the coordinating institute responsible for the minor, as described in regulations governing the minor.

#### Article 27 Request for a review

- Students who do not agree with an assessment can submit a request for a review of the assessment to the Examination Board within 4 working weeks after the date of the assessment (see Article 38 of these Teaching and Examination Regulations and Article 44 of the <u>Students' Charter</u>). The Examination Board must take a decision within 4 work weeks at a maximum.
- Students may also appeal directly to the Examination Appeals Board within 6 calendar weeks after the date of the assessment via <u>www.fontys.nl/studentenloket.</u> (see Article 45 and Article 46 of the Students' Charter).

#### Article 28 Resits

1. The evidence collected in the portfolio may consist of formative tests and / or professional products. The student can request feedback on professional products during the semester. This forms a continuous process within the semester, which gives the student many repair options until the final assessment. The formative tests can also be retaken within the semester.

a. Within the Course-based learning pathway, the learning outcomes and the type of evidence are determined in advance in the FHICT Programme Guide. These can be professional products as well as formative tests.

b. Within the Demand-based learning pathway, the learning outcomes are determined in the FHICT Programme Guide, but the student is free to collect evidence. These will be professional products.

c. Within the Open Learning learning pathway, the student determines his own learning outcomes under supervision and is also free to collect evidence. These will be professional products. Students can resit components marked with a passing grade at least once, and no more than once, in which case the highest mark will count.

A practice-based semester is a semester in which an authentic vocational task is centralized, and the student receives the necessary support in order to develop professional qualifications. As a result, with FHICT, every semester is practice-related. Resits for practice-related semesters can take place in the following semester or no later than in the following academic year. During a practice-related semester, at the student's request, teaching staff will give feedback on professional products. In this way, the student has the chance of remedying shortcomings before the final assessment of the semester. There will be at least two opportunities for written tests and submissions per semester. If the final assessment of the semester is unsatisfactory, at the initiative of the assessor the student can be offered the possibility of remedying the situation before the start of the next semester if it concerns repair of small parts. In such case, the student shall hand in an improved or supplemented portfolio of professional products for assessment.

 At least two opportunities to take tests that assess the material they have learned will be offered. Following these two test opportunities, the material to be studied for the test may be adapted to the material offered in the teaching block prior to the test. An up-to-date description of the material to be tested can be found *in the FHICT programme guide*.

#### Article 29 Period of validity of results

- The period of validity of successfully proven formative tests and professional products are one semester. Results achieved for interim examinations can only lapse if the understanding / knowledge / skills to which these interim examinations relate can be shown to be obsolete. Understanding, knowledge and skills that were assessed more than 10 years ago can evidently be shown to be obsolete. The period of validity of successfully completed interim examinations is: 10 years. The Examination Board may extend this period.
- In the event of special circumstances as referred to in the Profiling Fund Scheme, the period of validity of interim examinations will as a minimum be extended by the duration of the support granted on the basis of that scheme.

3. If the study programme has been substantially altered, details on how this period will be restricted may be stated below, whether in the form of a written decision issued to a student or incorporation in the Teaching and Examination Regulations, if it applies to the entire cohort.

## Article 30 Final paper - Knowledge bank

Students who write a final paper as part of their study programme must submit the paper digitally, as one document, to enable its filing in one or more digital knowledge bank(s). On submission of the final paper, students must also attach the signed 'Permission form for the filing and submission of a final paper to a digital knowledge bank' form. With this form, students give their permission for the final paper to be entered in the knowledge bank and for it to be made available to potential users at the university of applied sciences and elsewhere.

On submission of the digital final paper, the student and / or client and / or organisation offering the internship may indicate their objection to the final paper being entered in the knowledge bank.

#### Article 31 Study progress

The study programme is responsible for recording the test results in the programme administration, as well as the assessments of the learning outcomes.

Administrative errors may be corrected after the grades have been entered, provided it can be demonstrated that such instances were in fact cases of administrative error.

#### Article 32 Advice regarding the continuation of studies

1. During the first year of enrolment in the foundation phase of a bachelor study programme and, where possible, prior to the start of the second semester, the student is given advice on his study progress. If the study progress is unsatisfactory, the student will receive a written warning and be told that if the study progress continues to be unsatisfactory, he will receive a binding negative advice regarding the continuation of his studies. A reasonable period within which the student must have improved his grade point average and the opportunities a study programme offers in that regard are stated in the warning. (Section 7.8b of the Act.)

A student who has not received a warning at that stage may yet receive one at a later point in the first year if he has fallen behind, and will be given a period within which to improve his grade point average. The student will be given a warning in the following cases:

if the student has not passed the first semester in the foundation year phase.

- 2. The study programme must give students advice regarding the continuation of studies in writing before the end of their first year of enrolment (12 months) in the foundation phase. Advice may be related not only to the continuation of the study programme, but also to the main subject the student may take. Advice regarding the continuation of studies can be negative (binding negative study advice), meaning that the student's enrolment in that particular study programme will be terminated and that he will not be allowed to re-enrol in the same study programme.
- 3. Advice regarding the continuation of studies is based on the student's results in the foundation year. The Examination Board advises the institute director on advice regarding the continuation of studies to be given. This advice must take into account the student's personal circumstances. Students must report any personal circumstances to their study career counsellors or student counsellors the moment they occur.

If the student misses the deadline for reporting special circumstances, the Examination Board will examine whether it was excusable for the student to miss the deadline for reporting those circumstances. Engaging in top-class sports activities by students who have been granted a Top-Class Sport or Talent status are entitled is regarded as a special circumstance, on the basis of which the delivery of advice regarding the continuation of studies can be deferred. The practice of running a business of his own by student entrepreneurs who have been awarded student entrepreneur status, as defined in the <u>Fontys Student entrepreneur scheme</u>, is also regarded as a special circumstance, on the basis of which the delivery of advice regarding the continuation of studies is deferred. The student will be given positive advice regarding the continuation of studies.

if the student has passed the first semester in the foundation year phase.

The student will be given a binding negative advice regarding the continuation of studies in the following cases:

• *if the student has not passed the first semester in the foundation year phase.* 

4. Where there are special circumstances as defined in paragraph 3 of this article which may have had an influence on the credits the student obtained, the delivery of advice regarding the continuation of studies may be deferred until the end of the second year of enrolment or until the end of a shorter period. At the end of the second year or the shorter period, there will be a further review of whether the student has met the criteria for a positive study advice as defined in paragraph 4.

- 5. Students who seek the termination of their enrolment during the first year of enrolment will be given a warning from the director stating his expectation that they may not be suitable for the study programme. The director must seek the advice from the Examination Board before doing so. The number of months of enrolment students have left before being given advice regarding the continuation of studies must also be determined in the event the student should decide to enrol in the same study programme at a later date (also see Article 35).
- 6. Students shall only be admitted to the specialisations in ICT & Business, ICT & Infrastructure, ICT & Media, ICT & Software Engineering, and ICT & Technology in the post-foundation year phase if they meet the criteria below:
  - Students have successfully followed semester 2 of the foundation year programme within the same profile.

The reference to the correct profile shall be issued upon passing the foundation year.

# Article 33 Additional provisions concerning binding negative advice regarding the continuation of studies

- 1. An institute wishing to issue binding negative advice regarding the continuation of studies must make provisions that allow for, among other things, a student's personal circumstances and which are aimed at guaranteeing a student's good progress.
- 2. Binding negative advice regarding the continuation of studies is valid for a period of 7 years.
- 3. At the student's request, the institute director give permission for a student to re-enrol in spite of the binding negative advice as referred to in Section 7.8b(3) of the WHW'
- 4. A binding negative advice regarding the continuation of studies refers to the full-time, part-time and dual form of the relevant study programme, unless otherwise specified in the advice. *The advice also applies to the associate degree study programme Ad-ICT.*
- 5. Each binding negative advice regarding the continuation of studies must expressly state that the binding negative advice only refers to the study programme mentioned. Every binding negative study advice regarding the continuation of studies must include a referral, to either another study programme, the student counsellor or the study choice adviser.

# Section 7 Graduation

## Article 34 Examinations – certificates – diploma supplement

- 1. Students have passed the examination of the foundation year or the study programme if they have passed all units of study which form part of the foundation year or the study programme, as referred to in Article 14 (Section 7.10 of the WHW).
- 2. Certificates are issued at the following occasions:
  - on passing the foundation year examination;
  - on passing the study programme's final examination.
- 3. The certificate shall only be issued after it has been established that the student is enrolled and has paid his tuition fees for all the enrolment years (*Section 7.11 of the WHW*).
- 4. After successful completion of the examination, the Examination Board awards the certificate. The certificate is dated on the date of the student's final academic activity. The certificate of a study programme comes with a diploma supplement. This diploma supplement may include mention of a student's board activities (see Article 10). Students who have served as members of the Examination Appeals Board may also request that activity to be included on their diploma supplement. The Examination Board will determine whether a student has passed within a maximum of eight calendar weeks after the student's final academic activity

If the student wishes for the certificate to be dated later, the student must postpone the completion of his final academic activity.

The certificate is signed on behalf of the Examination Board by the (deputy) chairman, the (deputy) secretary, the examination candidate and, if applicable, by an external expert *(Section 7.11 of the WHW)*. On behalf of the institute, the Examination Board also confers on the student the degree if the student has taken the study programme.

- 5. For the study programme's examination the degree Bachelor of Science (BSc) is awarded.
- 6. The award ceremony takes place at a time decided by the institute. Students who passed the study programme examination and have requested the postponement of the award of the certificate may be issued a statement that the study programme degree has been conferred on them. (Section 7.11 of the WHW.).
- The certificates of students whose performance has been extraordinary will state the distinctions referred to below. The distinction 'cum laude' is the highest degree possible.
   Students will be awarded the distinction 'cum laude' if they meet the following criteria: The distinction 'cum laude' is not possible for the foundation year certificate.

TER 2020-2021 HBO-ICT full-time - three teaching methods

The distinction 'cum laude' is possible for the Bachelor's certificate.

For a profile specialisation, the following 'cum laude' criteria shall apply to the Bachelor's certificate:

- the student has passed all components of semesters 6,7 and 8 uninterrupted and
- the graduation project has been marked Outstanding or
- the graduation project has been marked Good and semester 6 as Outstanding
- For a specialisation, the following 'cum laude' criteria shall apply to the Bachelor's certificate:
- the student has passed all components of semesters 6,7 and 8 uninterrupted and
- the graduation project has been marked Outstanding or
- the graduation project has been marked Good and semester 7 as Outstanding
- Students will be awarded the distinction 'with merit' if they meet the following requirements: N/A.
- 8. The Executive Board reports the students who have passed the final examination of the study programme to DUO.

#### Article 35 Statement on departure

- 1. Every student who seeks to terminate his enrolment without having passed the study programme's final examination shall be invited for an interview.
- 2. At the student's request, the student may be issued a statement listing any results achieved.
- 3. The statement must specify that the interim examination test results will in principle be valid for ten years. The statement can include a reservation in the event of a substantial overhaul of the study programme. See Article 29.
- 4.

#### Article 36 Transfer

- 1. Any specific arrangements made with one or more universities with respect to the Bachelor's programme in order to facilitate the smooth transfer of students to a university Master's programme are detailed below.
- 2. In order to ensure a smooth transfer to a Master's programme at the TU/e, students may follow the TUE-A and TUE-B specialisation components and subsequently take a free choice minor of TU/e courses from the bridging programme or pre-master's programme. During semester 2 of the programme, an entrance test shall be taken for this track, supported by a series of courses. Further information on is detailed in the programme guide of the second semester of Software Engineering. Students who meet the admission requirements can also take the Software Engineering Short-Track programme for the same transfer.
- 3. In order to facilitate a smooth transfer to a Master's programme at the University of Tilburg, students may follow a free choice minor consisting of courses from the University of Tilburg's bridging or pre-Master's programme.

## Section 8 Irregularities and fraud

#### Article 37 Irregularities and fraud

- If irregularities are discovered in connection with a test, as a result of which the Examination Board cannot guarantee the test's quality and any of its results, the Examination Board may forgo having the test checked, or declare a test result void. In such cases, the Examination Board must ensure that an opportunity to resit the test in the near future is offered to the affected students.
- 2. If a student is guilty of an irregularity committed with respect to (a component of) an examination or fraud, the Examination Board may exclude the student from sitting one or more tests of the study programme for a period to be determined by the Examination Board but which will not exceed one year. If the test has already been assessed, the result will be declared void. Violations of prescribed rules concerning the procedures for testing shall also be regarded as fraud. The
- rules concerning the procedures for <u>written tests</u>, <u>oral tests</u> and <u>digital tests</u> are available on the intranet.
  In the case of serious fraud, the Examination Board can propose to the Executive Board that the enrolment of the student involved be prematurely terminated (Section 7.12b of the WHW).
- 4. If the irregularity or fraud is only discovered after the examination, the Examination Board may withhold or claim back the certificate of the study programme or decide that the certificate will not be issued unless the student sits a new test or examination in the components to be determined by the Examination Board and in a fashion to be determined by the Examination Board.
- 5. Before taking a decision, the Examination Board will hear the student and any other interested parties. A report will be drawn up of this hearing, of which a copy is forwarded to the student. The Examination Board must notify the student of its decision without delay, which notification can be given orally if required but must in any event also be issued in writing. Furthermore, the student is informed of his right of appeal.

TER 2020-2021 HBO-ICT full-time - three teaching methods

6. The Examination Board makes up a report of its decision and the facts it is based on.

# Section 9 Examination Board, appeals

#### Article 38 Examination Board

- 1. The institute director establishes an Examination Board for each study programme or group of study programmes.
- 2. The Examination Board's duties and responsibilities are laid down in the WHW. (Sections 7.12, 7.12b and 7.12c of the WHW). These include the following duties and responsibilities:
  - responsibility for guaranteeing the quality of testing;
  - responsibility for guaranteeing the quality of the organisation of and the procedures surrounding tests and examinations;
  - to determine objectively and professionally whether a student has passed an examination;
  - to award certificates and the diploma supplement;
  - to determine alternative tracks;
  - to assess applications for exemptions and reviews and to award applications for special facilities;
  - to determine whether an examination has been conducted in a way other than that prescribed in the TER;
  - approval of the details of a foreign minor or external minor;

- to give advice to the institute director on advice regarding the continuation of studies to be issued. The composition of the Examination Board is laid down separately in the <u>Composition of the Examination</u> <u>Board</u>.

3. An application to the Examination Board can be submitted to the Secretary of the Board (see also Article 26(2) and Article 27).

## Article 39 Appeals

Students who do not agree with a decision of the Examination Board can lodge an appeal against this decision within six calendar weeks after the date of the decision with the Examination Appeals Board (see Articles 45 and 46 of the <u>Students' Charter</u>). (Section 7.61 of the WHW.)

Notices of appeal should preferably be submitted in digital format via the portal of the Examination Appeals Board. See <u>the website</u> for more information. Students can contact the Student Counselling Office (iStudent@fontys.nl) for help on lodging an appeal.

## Section 10 Retention and hardship clause

## Article 40 Retention of documents

- 1. The Examination Board is responsible for retaining the minutes of its meetings and its decisions for a period of seven years.
- 2. The Examination Board is responsible for retaining its issued statements, among others, the statement on departure of a student who terminates his enrolment without having passed the study programme's final examination, for a period of ten years.
- 3. The Examination Board will ensure that the following information on each student will remain in the institute's archives for 50 years:
  - information on whether each student has obtained a foundation year certificate and / or a certificate of higher professional education including the list of marks.
- 4. The institute director is responsible for retaining test papers/assignments, assessment criteria, marking standardisation, pass marks, test matrices and test analyses for a period of seven years.
- 5. The institute director is responsible for retaining the lists drawn up and signed by the examiners containing the results achieved for a period of ten years.
- 6. The institute director is responsible for ensuring that all final papers and other kinds of tests in which students demonstrate their command of all aspects of the final attainment level, including assessments, will be kept for a period of seven years.
- 7. For the purpose of the external assessment of the programme in connection with accreditation, the institute director will ensure retention of a representative set of tests, including assessments, for a period of two years after the assessment.
- 8. The institute director is responsible for ensuring that the work completed by the student (written and non-written, including digital work) including assessments, with the exception of the work forming part of the representative set of final papers, is either destroyed or returned to the student after the expiry of a term of at least six months following the publication of the result. This term may be extended if necessary in connection with an appeal procedure.

#### Article 41 Hardship clause

- The Examination Board can make provisions for serious injustices that occur as a result of the application of these rules; it can also make decisions in cases not provided for by these rules. In order to decide whether the hardship clause must be applied, the Examination Board must weigh the interests of the student concerned and those of the study programme. Cases requiring immediate action may be heard by the chairperson of the Examination Board or his deputy after which the other members must be notified as soon as possible.
- 2. Students must apply in writing, stating reasons, to the Examination Board for the application of the hardship clause in accordance with Article 44 of the Students' Charter. The Examination Board decides on the student's application and communicates this decision in writing, stating reasons, to the student concerned, who is also informed of his right of appeal.

# Section 11 Final provisions and implementation

#### Article 42 Entry into force, amendments, publication and official title

1. The TER applies to all students enrolled in the study programme in question during the 2020-2021 academic year.

This TER only applies to all full-time students of the study programme, who commenced with (or retook) the first semester or second semester from September 2019, and students who commence with (or retake) semester 3 from September 2020 and semester 4 from February 2021.

- 2. The general section of these regulations and any amendments thereto will be established by the Executive Board, after having obtained the consent of the students' section of the Central Participation Council. PC's will be given an opportunity to issue advice to the CPC. That general section of the TER constitutes the basis on which the study programme-specific TER for each study programme will be drawn up before being submitted to the Examination Board for their advice and the (joint) PC and IPC for their advice/consent. The (joint) PC advises the institute director and sends its advice to the IPC for informational purposes. The IPC advises the institute director and sends its advice to the (joint) PC. The establishment of and amendments to the study programme-specific TER are effected following a proposal from the institute and require the consent of the students' section of the competent IPC and the (joint) PC. (see Sections 10.20 and 7.13 of the WHW.)
- 3. The text of the TER can be amended if warranted by changes to the organisation or organisational components with due observance of the provisions of paragraph 4. In the event of an interim change, the procedure as described in paragraph 2 applies
- 4. If the interests of an individual student are prejudiced as a result of interim amendments of the regulations, the student may submit a written application to the Examination Board to protest against the amendment of the rules. The Examination Board examines the student's application and bases its decision on a weighing-up of the interest of the individual student on the one hand and the interest of the quality of the study programme on the other.
- 5. The institute director adopts the study programme-specific TER before 1 June of the academic year preceding the academic year that starts on 1 September. He ensures the publication of the study programme-specific component of these regulations and any amendments thereto by making them available for inspection with the secretariat of the study programme and placing them on the website (studentenplein).
- 6. The official title of the Teaching and Examination Regulations of the full-time HBO-ICT Bachelor's programme of the Fontys University of Applied Sciences ICT is TER 2020-2021 HBO-ICT full time three teaching methods.

#### Article 43 Transitional provisions

When a study programme is subject to a substantial overhaul, the following transitional provisions will apply.

#### Article 44 Unforeseen cases

The Examination Board decides in all cases not provided for by the study programme-specific part of the TER, unless the issue is covered by the institute director's competency.

# Appendix 1 Exit qualifications of the specialisations

Due to the development of the new curriculum, the exit qualifications of the specialisations are not yet known. These will be included in the TER next year.

# **Appendix 2 Advancement standards**

Throughout a Fontys University of Applied Sciences study, the Examination Board shall at various points make decisions on student's study pathway. Below is an overview of each of these advancement points and the consequences of not advancing and which criteria shall be applied at each juncture.

## Four-year Bachelor's tracks

S1=semester1, S2=semester2, S3\*=semester3 or semester4 (third semester for the student), S4\*=semester3 or semester4 (fourth semester for the student), S5=semester5 (internship), S6\*=semester6 or semester7 (sixth semester for the student), S7\*=semester6 or semester7 (seventh semester for the student), S8=semester8 (graduation project), tailored=tailored track.

Advancement points a Advancement point	Advancement	Advancement to	If advancement is	Shall cause
	to exit		not permitted to	study delay
D1	S1 (tailored)	S2	S1 (tailored)	1 semester
D2	Foundation year (S2)	Year 2 (S3* / S4*)	S2 (tailored)	1 semester
D3	Year 2 (S3* / S4*)	Internship (S5)	Year 2 (tailored semester)	1 semester
D3*	Year 2 (tailored semester)	Internship (S5)	Year 2 (tailored semester)	1 semester
D3*	Year 2 (tailored semester)	S6* / S7*	S4 *	
D4	Internship (S5)	S6* / S7*	Year 2 (tailored semester and / or internship)	1 or 2 semesters
D5	S6* / S7*	Graduation project (S8)	Tailored S6* / S7*	flexible

Advancement points and consequences:

#### Criteria per advancement case:

D1 : S1 →S2

A student may advance to S2 if S1 (tailored) has been passed with a satisfactory grade. A student maybe only be admitted to S2 of a certain profile if he has passed S1 with the demonstrated learning outcomes of the same profile.

 $D2:S2\rightarrow S3^{\ast}$ 

A student may advance to year 2  $(S3^*/S4^*)$  if that student has passed the foundation year, provided the profile specialisation is the same as that in S2.

Admission requirement S3\* / S4\* = foundation year passed

 $\text{D3}:\text{Year 2}\rightarrow\text{internship}$ 

A year 2-students (S3\*/S4\*) may do an internship if that student has passed S3\* in its entirety and after he has followed S4\*, or if the student has been in year 2 for a year and a half already, and has completed both a specialisation component and a profile component.

D3\*: Year 2 (tailored semester)  $\rightarrow$  internship A year 2-student (tailored semester) may do an internship if he has passed either S3\* or S4\*.

D3\*: Year 2 (tailored semester)  $\rightarrow$  S6\* / S7\* A year 2-student (tailored semester) may advance to S6\* / S7\* if he has passed the core phase successfully.

D4 : Internship  $\rightarrow$  S6\* / S7\*

A student may advance to semester 6 / semester 7 (S6\* / S7\*) if he has passed the core phase successfully.

D5 : Semester  $6/7 \rightarrow$  graduation

A student may graduate if S6\* and S7\* have been passed successfully.

The advancement standards are formulated in admission requirements per semester. These admission requirements and the consequences of not meeting the requirements are described below.

In general the requirement applies that a unit of study has been passed when the summative final assessment is assessed with S(atisfactory), G(ood) or O(utstanding). In case the assessment concerns a U(nsatisfactory), the unit of study must be completely followed again (restarted), unless the student is offered a customised programme and he accepts this. Both a restart and a customised programme lead to 1 semester delay. An exception to this is the customised programme for S6 and S7, which can be flexible.

The semester's admission requirements are set out in the table below. The following applies: S1=semester1, S2=semester2, S3=semester3, S4=semester3, S5=semester5 (internship), S6=semester6, S7=semester7, S8=semester8 (graduation)

Semester	Admission requirement	Note
S2	S1 has been passed	
S3	S2 has been passed	
S4	S3 has been followed	
S5	S3 has been passed and S4 has been followed Or S3 has been followed and S4 has been passed	When applying for internship permission (halfway through a semester), S3 or S4 must have been passed.
S6	S3, S4 and S5 have been passed	
S7	S3, S4 and S5 have been passed	If S6 is not offered, S7 may be followed first.
S8	S6 and S7 have been passed	In order to graduate, all previous units of study have been passed.

# **ICT & Software Engineering Short-Track**

Students transferring in September will follow the following units of study in their respective semesters:

Semester	Units of study	Total study load
Exemption	First semester:	30
	Orientation on ICT	
Semester 1	Semester 2 ICT & Software Engineering:	38
	Basic Software Engineering	
	Academic Preparation 1	
Semester 2	Semester 3 ICT & Software Engineering:	37
	Agile development of client-server applications	
	Academic Preparation 2	
Semester 3	ICT & Software Engineering internship	38
	Academic Preparation 3	
Semester 4	ICT & Software Engineering main phase:	37
	Enterprise Software Engineering	
	Academic Preparation 4	
Semester 5	Minor, being a pre-master at TU/e or Jads	30
Semester 6	ICT & Software Engineering graduation project	30

Students transferring in February will follow the following units of study in their respective semesters:

Semester	Units of study	Total study load
Exemption	xemption First semester:	
-	Orientation on ICT	
Semester 1	Semester 2 ICT & Software Engineering:	38
	Basic Software Engineering	
	Academic Preparation 1	
Semester 2	Semester 3 ICT & Software Engineering:	37
	Agile development of client-server applications	
	Academic Preparation 2	
Semester 3	ICT & Software Engineering internship	38
	Academic Preparation 3	
Semester 5	Minor, being a pre-master at TU/e or Jads	30
Semester 4	ICT & Software Engineering main phase:	37
	Enterprise Software Engineering	
	Academic Preparation 4	
Semester 6	ICT & Software Engineering graduation project	30

Students who have failed an AP1 or AP2 unit of study can continue their studies in the four-year bachelor's programme of ICT & Software Engineering. Other units of study that they have not passed shall have to be followed again or be completed in a tailored programme. Units of study from a four-year programme that have been passed in an accelerated programme shall be retained in the event of a transfer. Once a student has gone through Semester 3 once, units of study that he has not passed shall have to be followed again or be completed in a tailored programme.

# Appendix 3 Criteria for Professional Development

The method of assessment of these criteria within the units of study is described in the FHICT programme guide.	
---	--

Dimension	Explanation	Bachelor-level	Internship level BSc	Propedeutic level
Future-oriented organisation The organisational context of ICT assignments explore making corporate, sustainable and ethical considerations and managing all aspects of carrying out the assignment.	<ul> <li>Identifies the hallmarks and roles of the environment of the assignment and knows the business legitimisation.</li> <li>Knows the ethical standards, involves social ethical themes in the judgement process, recognises own boundaries and those of others and acts accordingly</li> <li>Inventories subtasks, plans and monitors time, money, quality and ethics of the execution of the work activities, recognises opportunities and risks and ensures a future-oriented embedding of the solution in the organisation.</li> </ul>	<ul> <li>You analyse the environment and stakeholders of the assignment.</li> <li>You substantiate the added value of a solution.</li> <li>You are familiar with ethical standards and involve social ethical issues in the judgements.</li> <li>You will independently make an inventory of sub-tasks, plan and monitor time, money, quality and ethics of the execution of the work.</li> <li>You recognise opportunities and risks and ensure future- oriented implementation, commissioning and management.</li> </ul>	<ul> <li>You analyse the environment and stakeholders of the assignment.</li> <li>You substantiate the added value of a solution.</li> <li>You are familiar with ethical standards and involve social ethical issues in the judgements.</li> <li>You will independently make an inventory of sub-tasks, plan and monitor time, money, quality and ethics of the execution of the work.</li> <li>You recognise opportunities and risks and ensure future- oriented implementation, commissioning and management.</li> </ul>	<ul> <li>You recognise ethical and social issues.</li> <li>You recognise your own and other people's boundaries and act accordingly.</li> <li>You phase - under supervision - a given assignment in time and sub-tasks in which all team members agree.</li> <li>You make agreements about the expected quality.</li> <li>In the elaboration, you think about the consequences of the solution for the people and organisations involved.</li> </ul>
Investigative problem solving Critically consider ICT assignments from various perspectives, identify problems, finding an effective approach and coming up with appropriate solutions.	<ul> <li>Identifying the problem, determining the aim of solution and picking an appropriate approach.</li> <li>Being curious throughout the solving process and asking questions from various perspectives, matching these questions with fitting approach that is pragmatic, critical and based on answering sources.</li> <li>Being able to methodically and creatively solve problems, finding alternatives and critically analysing own and others' line of reasoning.</li> </ul>	<ul> <li>You identify unstructured practical problems.</li> <li>You work independently towards an evidence-based solution.</li> <li>You ask questions from different perspectives.</li> </ul>	<ul> <li>You determine the direction of the solution for a given problem and choose an appropriate approach.</li> <li>You solve problems methodically and creatively.</li> <li>You actively look for alternatives.</li> <li>You critically go through your own chain of reasoning.</li> </ul>	<ul> <li>You remain curious and ask questions throughout the entire solving process.</li> <li>You answer questions with an appropriate approach: pragmatic, critical and resource-based.</li> </ul>

Dimension	Explanation	Bachelor-level	Internship level BSc	Propedeutic level
Personal Leaderschip Being entrepreneurial in regard to the ICT assignments and personal development, while being aware of own learning capacity and keeping in mind what ambitions drive ICT professionals and/or which types of positions.	<ul> <li>Being aware, seeing opportunities and seizing them, motivating oneself and others, being able to profile oneself, a team and others. Aware of own development, showing leadership and taking responsibility.</li> <li>Making a well-considered choice of study, enhancing ones' own learning capacity, recognising a learning need in oneself and acting accordingly through reflection, evaluation, demanding and giving active feedback.</li> <li>Examining what type of professional one wants to be in the long term, which field and type of positions one aspires to and how one can stand out from others in the branch.</li> </ul>	<ul> <li>You are actively attentive to possibilities and opportunities.</li> <li>You motivate not only yourself but also your team.</li> <li>You consciously look at what else you want to learn.</li> <li>You reflect on and evaluate your own actions.</li> <li>You examine what type of professional you are and how you distinguish yourself from others.</li> </ul>	<ul> <li>You present yourself professionally.</li> <li>You're being independent.</li> <li>You take others with you in your own development.</li> <li>You actively ask and give feedback.</li> <li>You strengthen your learning ability.</li> <li>You describe your professional talents, development ambitions and which professional field you aspire to.</li> </ul>	<ul> <li>You see and take chances.</li> <li>You motivate yourself.</li> <li>You take responsibility for your actions.</li> <li>You work on your assignment or task in a result-oriented way.</li> <li>You make considered choices in your study programme.</li> <li>You recognise learning needs by yourself.</li> <li>You are open to feedback and reflect on it.</li> </ul>
Targeted interaction Determine which partners play a role in the ICT assignment, constructively collaborate and fitting communication aimed at achieving the desired impact.	<ul> <li>Attention for the various groups of collaborative partners including the stakeholders, interest groups and own team members.</li> <li>Attention for what one wishes to communicate and the impact one wishes to make, the most appropriate form to achieve this and the actual execution thereof.</li> <li>Attention for own role in the context of the ICT assignment, exploring and tackling the tasks involved, addressing others, searching for enrichment and building up trust in an inter-disciplinary and inter-cultural context.</li> </ul>	<ul> <li>You anticipate different types of cooperation partners.</li> <li>You work together in interdisciplinary teams.</li> <li>You show how to take cultural differences into account.</li> </ul>	<ul> <li>You take into account different stakeholders in the assignment.</li> <li>You ensure the desired impact and execution of communication.</li> <li>You actively seek enrichment in the assignment.</li> <li>You consciously build up trust when working together.</li> <li>You work together in such a way that everyone's strengths and learning needs come into their own.</li> <li>You consciously take international differences into account.</li> </ul>	<ul> <li>You take into account the direct stakeholders in the assignment.</li> <li>You pay attention to what you want to communicate and in what form.</li> <li>You take your own role in the group.</li> <li>You recognise tasks in group work.</li> <li>You appeal to others on their role.</li> </ul>

The criteria for the bachelor level are the exit qualifications for professional development of the study programme. The assessment is satisfactory if all dimensions have been sufficiently assessed.

# B - Study programme setup and support facilities

1. Setup, organisation and provision of education

For information and the setup, the organisation and the provision of the education, please see the following sources:

- the study programme intranet
- the Teaching and Examination Regulations (see under A).
- 2. Student facilities

For more information on student facilities, please consult the following sources:

- the institution component of the Fontys Students' Charter
- the Fontys Helps website
- the Fontys Study Abroad website
- the study programme intranet

3. Academic counselling

For more information on academic counselling, please consult the following sources:

- the Teaching and Examination Regulations (see under A.)
- the study programme intranet

# C - Internal complaints procedure

Students whose interests are directly affected by acts carried out by a staff member or a student against them, or who have a grievance regarding organisational matters, may lodge a complaint with the Executive Board, as described in Article 47 of the Students' Charter.