

**I submitted an Accommodation Form to Fontys, but then I found my own accommodation. Can I cancel my application for accommodation assistance with Fontys?**

In general, the answer to this question is no, you cannot cancel your application. If you cancel the accommodation, the accommodation will stay empty and you would still have to pay for rent.

**When will I be informed about the details of my accommodation?**

That will depend upon the time at which Fontys receives your application for accommodation assistance. No later than three weeks prior to your commencement of studies at Fontys, a Fontys Accommodation Officer will inform you of the housing agency to which you have been assigned. He/she will also inform you about the procedure to secure a student room applied by this housing agency, when/how to arrange your advance payment of three month's rent (i.e. first month, last month and deposit) and what you must do upon your arrival.

In some cases, a housing agency will issue a student with a login account, via which it will be possible for the student to select from the range of accommodation available via the agency's website. In other cases, a housing agency will contact the student to inform him/her of the specific accommodation available.

In August the accommodation will be available as from 1-2 weeks prior to your commencement of studies at Fontys. In January/February the accommodation will be available a few days before the start of your studies.

**Will I be able to share accommodation with a friend?**

Sharing a single bedroom with a friend is not possible. Sharing a house/flat with a friend (each person having its own single bedroom) sometimes is. At the bottom of the accommodation form, you may submit 'preferences' like this. We cannot guarantee that your preferences will be met, but we will certainly try to meet your request. With regard to the range of accommodation that we have available, please note that all accommodations are offered on a 'first in, first served' basis.

**After I have been assigned to a housing agency, can I switch to another housing agency?**

Unfortunately, no, you cannot switch to another housing agency. When we have assigned all students to their housing agencies, all available rooms will be allocated to those students. Therefore, switching to another housing agency is not possible.

**As I will be arriving a few weeks after the commencement date of my rental contract, will I have to pay for the days during which I have not yet occupied my room?**

Yes, you will have to pay for all days as from the commencement of your rental contract, which has a fixed commencement date. By signing the Accommodation Form, you declare that you will accept and pay for a room as from a specified date. If you decide to arrive at a later date, you will still be obliged to pay the rental fee as from the commencement date of the rental contract.

**I will arrive a few days before my rental contract commences. Will I be able to occupy my accommodation earlier than scheduled?**

No, your accommodation will not be available prior to the agreed commencement date of your rental contract. If you need a place to stay until that date, you will need to book a room at a hotel, or a B&B (Bed & Breakfast). For further information, please refer to the section, Commercial housing agencies and other parties.

**When I have arrived, if I discover that I do not like my room, will I be able to switch to another room?**

No, unless your room does not meet the requirements.

**If I have a problem with my housing agency/landlord, will Fontys solve this for me?**

Legally, Fontys will not be one of the parties to the rental contract, which will be between you and the housing agency. Therefore, any complaints and problems concerning your accommodation should be reported to your housing agency. However, if your problem is not resolved, or if you need a helping hand, you may contact a Fontys Accommodation Officer and he/she will try to provide you with appropriate advice/assistance.

**May I leave my accommodation prior to the termination date of my rental contract?**

No, you may not vacate your accommodation prior to the agreed termination date of your rental contract. As you have signed a rental contract, you will be responsible for the payment of the rental fee associated with your accommodation. However, if you pay the rental fees in full up to and including the agreed termination date, of course, you will be able to vacate your accommodation.

**What will happen if I am unable to pay my rent?**

When you apply for accommodation assistance via Fontys, you are required to sign an agreement to a maximum monthly rental fee of EUR 425. As such, we will assume that you are fully aware, in advance, of the expenses associated with renting accommodation. Therefore, you will remain responsible for the monthly payment of your rental fees.

**Can I select my preferred accommodation?**

In general, it is not possible to select a specific accommodation of your choice. Fontys will decide which student will be assigned to which housing agency.

**What will be in my room and what should I bring?**

Your room will have certain characteristics, which have been listed in the information document on this page. Items that you may wish to bring with you, or purchase locally, would include your personal belongings, towels, soap and detergent, food, toilet paper, et cetera.