



Business Consulting		
Name course:	Business Consulting	
Period:	International Business Consultancy (Y4:13/14)	
Cluster within IBC program:	Organisations & Behaviour	
Study load:	4 ECTS/ 112 hours	
Lecturer:	Bas Könemann	

Content course		
Course descriptions	In this course you will learn about, and experience the role of business consultant. The course contains of two tracks running in parallel:  dealing with complex organisational problems, and setting up a solid change programme building a relationship with your client in order to commit them to your proposal	

Core competences and learning objectives	
Organizational Behavior	Analysis recognition & description of key
Problem recognition	issues in an organisation
Diagnosis	<ul><li>Diagnosis: identifying root causes</li></ul>
Design	<ul><li>Design: development of an effective</li></ul>
Change	change strategy
Evaluate	<ul><li>Implementation: deployment of</li></ul>
	your change strategy into
	interventions
	<ul><li>Presentation: convincing your client</li></ul>
	to accept your proposal







General course information	
Required previous knowledge	The course requires a basic level of
	knowledge on subjects like strategy,
	organisational structure, process
	management, leadership, management.
	Due to the interactive way of working a
	reasonable level of English is absolutely
	required.
Recommended literature	Learning to change by Leon De Caluwé.
Way of working	Interactive classes and a group assignment.
Exam	Written proposal and presentation.
Caesura	A final score of 5,5 or higher leads to
	passing the course and receiving the related
	4 ECTS.
Retake exam	The retake of the exam is scheduled at the
	end of the semester. This is usually two or
	three weeks after the first exam week.

